



# What the 911 Operator will ask:

What address is the person missing from?

Street Address: \_\_\_\_\_

What time was the person last seen?

Time: \_\_\_\_\_

What is the name & age person missing?

Name: \_\_\_\_\_

Age: \_\_\_\_\_

What is the physical description of the person?

Height: \_\_\_\_\_

Weight: \_\_\_\_\_

Hair color: \_\_\_\_\_

Eye color: \_\_\_\_\_

Tattoos: \_\_\_\_\_

Other: \_\_\_\_\_

What was the person wearing when they went missing?

Shirt: \_\_\_\_\_

Pants: \_\_\_\_\_

Shoes: \_\_\_\_\_

Other: \_\_\_\_\_

Was the person on foot? \_\_\_\_\_(yes/no)

Was the person in a vehicle when they went missing? \_\_\_\_\_(yes/no)

Make: \_\_\_\_\_

Model: \_\_\_\_\_

Color: \_\_\_\_\_

License plate: \_\_\_\_\_

In what direction did they go? \_\_\_\_\_

Where might they go? \_\_\_\_\_

Do they have a phone or a tracking device on them? \_\_\_\_\_(phone/device/no)

Does the person have any medical conditions? \_\_\_\_\_

If so, what are they? \_\_\_\_\_

Does the person take any medications? \_\_\_\_\_(yes/no)

Are any of the medications time sensitive? \_\_\_\_\_(yes/no)

\* Based upon the answers to the questions above, the 911 Operator may ask additional questions.

## What the responding officer will ask:

\*The reporting officer may begin by asking questions to clarify your responses given to the 911 Operator when the person was first reported as missing.

Do you have a current photo of the missing person? \_\_\_\_\_(keep current)

\* If the person has a phone or tracking device, the officer would start the pinging or tracking process if the family member hasn't already.

Are there triggers for the individual, both pros and cons?

Phrases: \_\_\_\_\_

A person: \_\_\_\_\_

Law enforcement: \_\_\_\_\_

Caretaker: \_\_\_\_\_

Males: \_\_\_\_\_

Females: \_\_\_\_\_

Ambulances: \_\_\_\_\_

Sirens: \_\_\_\_\_

Lights: \_\_\_\_\_

Loud Noise: \_\_\_\_\_

Is the person verbal or non-verbal (could be obtained during 911 call) and what is their cognitive level of communication? \_\_\_\_\_

\_\_\_\_\_

Does the person have decision-making capacity? \_\_\_\_\_

Independent/functioning or reliant? \_\_\_\_\_

If there is a known medical condition(s), are they on medications? \_\_\_\_\_ (yes/no)

Do they have the medications with them? \_\_\_\_\_

Are the meds time sensitive? (example: Insulin) \_\_\_\_\_

Have they been drinking or using drugs? \_\_\_\_\_

Was the person upset, angry, or experiencing a medical crisis? \_\_\_\_\_

If yes, are they a risk to harm themselves or others? \_\_\_\_\_

Are they violent? \_\_\_\_\_

Do they have outbursts? \_\_\_\_\_

If yes, are they physical or verbal? \_\_\_\_\_

What are familiar routes or places they may go?

(Provide names, addresses, and phone numbers)

\_\_\_\_\_

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What are past places they have lived and they might try to go; do they have family or friends in the area? \_\_\_\_\_

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## **Also areas to consider when determining sense urgency:**

Environmental elements:

Weather conditions can have a great impact when searching for a person who has wandered, Some examples are if the weather is freezing cold or extremely hot; or if it is day or night.

The area surrounding the person who wandered will also have an impact on the urgency. If there is water nearby such as an irrigation ditch, stream, or river nearby. Or if there are roadways or railways in the area, that may impact the urgency of the search.